

# TAC Newsletter

## TAC Computer announces tablet based software for police and fire



Enjoy the convenience of TAC software on a windows based tablet. Tablets offer greater portability, making it ideal for officers who spend most of their time in the field. Tablets lead to greater efficiency by reducing the need for officers to return to their vehicles to retrieve information. Access real time data: run a license plate, view a BMV photo, check the status of your units, complete an accident report or view an existing report. TAC Computer has always been committed to providing cutting edge technology at an affordable cost. As a licensed dealer of many name brand tab-

lets, TAC Computer can put the latest technology within your reach. Contact us to learn more.



### DID YOU KNOW?

You can use the mouse wheel to scroll through items in a drop down menu. After you have entered into the field, simply hover over the drop down and use the wheel to scroll through all of the menu options!

### ESO Solutions Interface

TAC Computer bridges the information gap between TAC CAD & ESO Solutions EMS software. TAC is happy to add ESO Solutions to our list of EMS interfaces.

## TAC Software becoming synonymous with regionalization

Dispatch regionalization has become the latest trend in Ohio law enforcement. Many communities are joining with others, pooling resources, and cutting costs. Creating a regional dispatch center is no easy feat. Many things factor into its success. Effective leadership, quality equipment, & a reliable CAD & Records Management System are major contributors to that success. The Chagrin Valley Dispatch Center in Bedford, OH dispatches for 10 agencies with TAC as their software of choice for CAD, RMS, and MDTs.

TAC Computer is also proud to serve yet another emerging regional dispatch center. TAC Computer is the software of choice for the Strongsville Regional Dispatch Center.

*TAC Computer would like to welcome Greg College to our support team. He can be contacted at [greg@taccomputer.com](mailto:greg@taccomputer.com).*

24/7

HAVE A QUESTION OR CONCERN?

REACH OUT TO US AFTERHOURS  
VIA EMAIL:

[SUPPORT@TACCOMPUTER.COM](mailto:SUPPORT@TACCOMPUTER.COM)

## TAC Computer teams with PulsePoint to create interface to life saving app

We are working with PulsePoint to provide an invaluable service for the community. PulsePoint is an app that allows CPR trained individuals to be alerted through their phone's GPS system if they are within a quarter mile of an emergency needing CPR help.



The PulsePoint app can be found at the Apple App Store or Google Play Apps by searching PulsePoint. This makes it accessible for anyone with a smartphone.

If your department would like more information on using PulsePoint with the TAC Public Safety System please contact us we would be happy to fill you in with the details.

## New Requirements for 2014



### Advanced Authentication

The deadline that requires Advanced Authentication (AA) for users accessing criminal justice information has been extended to September 30, 2014. This extension is only for systems that have been acquired or updated after September 30, 2005.

There will be a new revision coming out this summer which will state that a police vehicle is a physically secure location if the MDT is locked or bolted in the vehicle. If the MDT is secured in the vehicle it will not require advanced authentication. For more information on the new requirements please contact LEADS security.

### Microsoft XP End of Support

As of April 8, 2014, LEADS will not permit Windows XP computers to connect to their network. The reason for this is Microsoft will not be supporting Windows XP after this date. This will make your computers vulnerable to viruses and such.

Please contact us if you have any questions about replacing or updating your computers that are still running Windows XP.

### Non-Terminal LEADS Audit Cycle

This past fall LEADS started the first audit cycle for non-terminal LEADS users. They will be doing these audits every three years. If you have not received notice of an upcoming LEADS audit or have questions about it please contact Amy Kocka, [amy@taccomputer.com](mailto:amy@taccomputer.com), she will be happy to help you.